

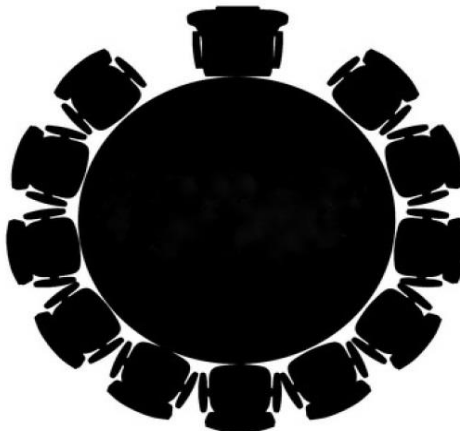
CARE CONFERENCES

Alaska work comp patients often receive care from multiple providers resulting in no coordination of care - recovery is slower and more expensive. Adjusters' Choice facilitates care conferences that address this issue.

The conference involves the injured worker and those supporting their physical, psychological and vocational recovery. This process is led by an RN and centers on the worker's current conditions, treatment and future needs as the worker moves toward recovery.

Conferences are patterned, in part, from Mayo Hospital's multi-disciplinary, collaborative approach to recovery. We provide three formats for conferences. At times, a blend of the three is required. Each type includes:

- Review of medical records
- Review of state statutes
- Meeting facilitation
- A transcript of all conversations
- A formal written report detailing findings, clinical recommendations and next steps



Conference Formats

Real Time – The injured worker and those providers involved in recovery care are all at the same table

Virtual – The same mix of individuals participate virtually via GoToMeeting

One-On-One – Individual interviews are conducted and organized into one document

Conference Objectives

- Identify opportunities to improve the physical/emotional recovery process of an injured worker
- Identify opportunities for more effective coordination of care
- Identify opportunities to support impactful vocational rehabilitation

Conference Outcomes

- Less down time for injured workers who are not medically stable and/or have not returned to pre-injury status
- Cost containment/efficient use of state funds - bringing the right type and amount of care and rehabilitation to the injured worker
- Accelerate the outcome of the vocational rehabilitation process with a multi-disciplinary approach focused on the totality of injured worker needs

Adjusters' Choice has worked with AK work comp claims since 2002.



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5040 Greenwood Circle
Minneapolis, MN 55331-0291
Office: (612) 227-9242
Fax: (612) 435-1357

www.adjusterschoice.com